

Sarcall app user guide

The Sarcall app (v1.5 and v2) have two main features. It makes sending responses to the sarcall system easier and it allows locations and similar to be automatically detected in messages to allow the user to open them in other apps without the need to type anything in.

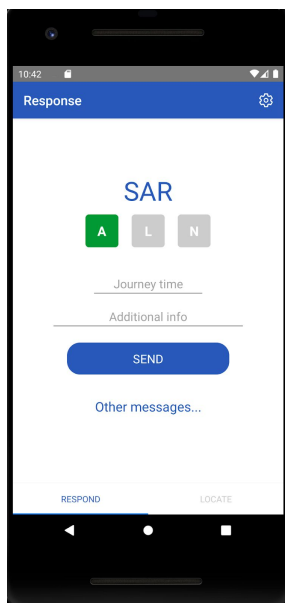
Sarcall app v.2 is available on the Google Play store (and shortly in the Apple App Store) and installs in the same way as any app on your phone.

If you have an Android phone and would like sms messages to automatically appear in the Sarcall app you'll need to install v1.5. This version you'll need to download from <https://sarcallapp.com> and allow your phone to *install apps from unknown sources* under settings before installing. The reason for having this second version is that the Google Play store doesn't allow apps to access the sms inbox for security/privacy reasons. Other than this the two versions are pretty much identical.

Setting up the app

The only configuration that you need to do to get the app up and running after installing it is to enter the SARCALL response mobile number that your team is using and will have given you. This number is added on the settings page which is accessed by pressing the cog symbol in the top right corner on the respond tab.

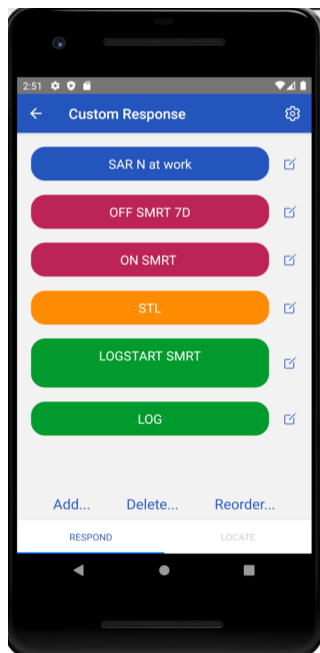
Respond tab



The respond tab allows you to configure your SAR response by selecting A (available), L (later/limited) or N (not available) and adding journey time in minutes as well as any additional info. If you select A, enter 10 and “Bringing kit”, when you press send you will send a message that looks like this “SAR A10 Bringing kit” to the sarcall system. (If you are using v2 you'll have this message entered in your standard sms app and you'll send it from there)

For other messages that you might want to send on a regular basis or to customize templates for messages you press the Other messages option below send.

Other messages



Here you can enter any number of messages that you want to be able to send quickly to the sarcall system by pressing the Add... option. Enter text and select a colour and press save. The message will be saved and appear in the list and can be sent by pressing on it. By default a pop up is shown to ask you to verify the message you are sending, this can be disabled under settings if you prefer.

To edit a message before sending, press the edit symbol to the right of the button.

To reorder messages press Reorder... and use the arrows up and down to the left of the messages to move them up or down. Press Finished when you are happy with the order.

To delete messages press Delete... The messages appear grey and press on the message you wish to delete. A pop up will ask you to confirm.

Locate tab

Select the locate tab to be able to automatically get locations to open in mapping apps. If you are using v1.5, messages will be present on the screen (if not, press Get messages) and you can swipe left and right to move between them. In v2 you will need to copy and paste the message into the textbox and press Find.

Locations will appear as light blue buttons. When pressing on the button you will either get a popup with apps (Viewranger, Google Maps etc) that able to display this location depending on what you have installed on your phone or it will immediately open a particular app. If the latter happens, that means that you have selected this particular app to be your default app for mapping on your phone. If you want to be able to choose an app you will need to go to Settings on your phone -> Apps -> Google Maps (for example) and unselect it as your default app. This is not something that the sarcall app is able to control.

Locations that are currently detected are:

- UK and Irish grid references
- What3word locations
- Eastings and Northings

- UK postcodes
- Longitudes and Latitudes

It can also detect UK and Irish phone numbers (in pink) as well as secure https:// urls (in light green) and these will open in the dialler or browser respectively.

The detection is designed to be generous to allow for some non-standard formats, you will therefore quite often see other things like reference numbers etc being detected as locations or phone numbers. Use your common sense to decide whether it is a location or phone number or something else.

If you have a message which shows a location but it hasn't been detected you can press the edit button, then correct the format, before pressing Find. For example a w3w has been entered like this *w3w: tree balloon car* You can quickly edit it by adding the dot between the words to allow the location to be detected.

Sometimes locations can be given over radio and you can then press the Clear button to clear the existing text and type in the location and press Find.

